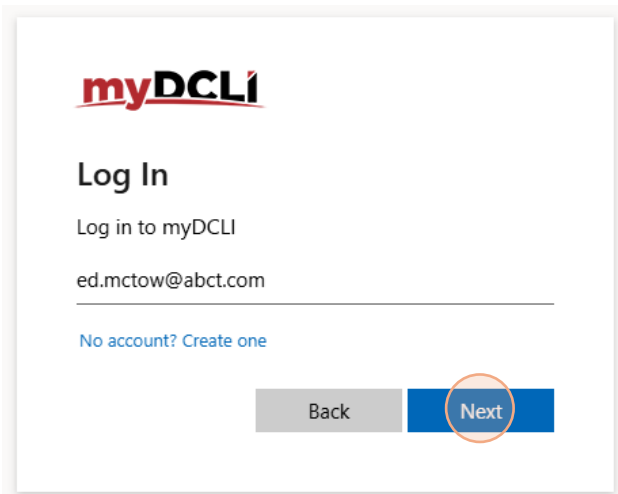


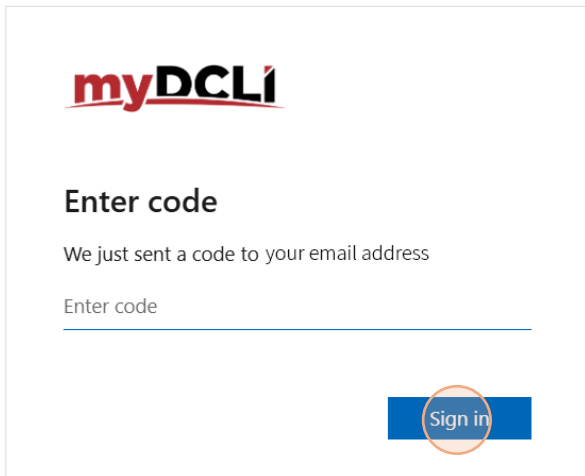
Reviewing Motor Carrier Disputes on myDCLI

1. Go to myDCLI.com/login
2. Enter your email address and click Next.



The screenshot shows the myDCLI login page. At the top is the myDCLI logo. Below it is the heading "Log In". Underneath is the text "Log in to myDCLI". A text input field contains the email address "ed.mctow@abct.com". Below the input field is a link that says "No account? Create one". At the bottom are two buttons: a grey "Back" button and a blue "Next" button. The "Next" button is circled in orange.

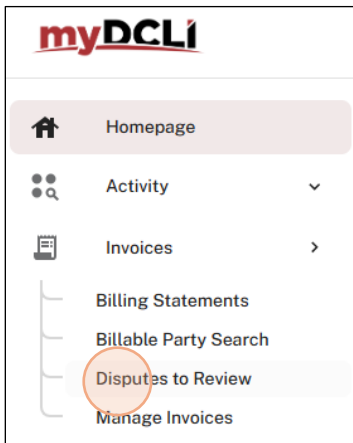
3. You will receive a multi-factor authentication email containing a code to confirm your identity. It will be sent from: myDCLI (via Microsoft). <account-security-noreply@accountprotection.microsoft.com> Enter the code you receive in the field indicated and click Sign in.



The screenshot shows the myDCLI "Enter code" screen. At the top is the myDCLI logo. Below it is the heading "Enter code". Underneath is the text "We just sent a code to your email address". A text input field is labeled "Enter code". At the bottom is a blue "Sign in" button, which is circled in orange.

NOTE: If you want to save your credentials for a quicker login process, you can select to do that on the following "Stay signed in?" screen.

4. To review invoices disputed by your affiliated motor carriers, click “Disputes to Review” in the Invoices section of the left-hand navigation.



5. The Disputes to Review page shows you a list of all outstanding invoice disputes that were billed to motor carriers and require your review. From this screen you can choose to review the disputes individually by line item, disposition them in batches, or review them all at once via the Mass Review functionality.

Homepage • Invoices • Disputes to Review

Disputes to Review

Please review the disputes and fill out any relevant details by clicking on the Review button or the checkboxes below.

Pending **206** Completed **0** All **206**

Search

Filter Download

206 results found

☐	Invoice Number	Invoice Type	Dispute Date	Chassis Out	Container Out	Container In	Load Status	Review
☐	DUI9804726 305 Days Ago	CMS DAILY USE INV	11/21/2025	MSCZ451626	ZCSU7599360	ZCSU7599360	OUT-LOAD	☐ Review
☐	DU5f049ca1-d081-1 328 Days Ago	CMS DAILY USE INV	10/29/2025	YAH1737271	MHWL0717642		OUT-LOAD	☐ Review
☐	DU0de2eec6-d08a-1 329 Days Ago	CMS DAILY USE INV	10/28/2025	VZJX452551	HVHZ0002662		OUT-LOAD	☐ Review
☐	RS0de06840-d08a-1 463 Days Ago	RS REBILL INV	06/16/2025	RWFL662912	TXIV0141332		OUT-LOAD	☐ Review
☐	MP15201950 476 Days Ago	MARINE PROG BILL INV	06/03/2025	POCZ200292			OUT-BARE	☐ Review
☐	MP15201958 476 Days Ago	MARINE PROG BILL INV	06/03/2025	APMZ414432	TTNU4036782	TTNU4036782	OUT-LOAD	☐ Review
☐	DUfd913b28-d088-1 481 Days Ago	CMS DAILY USE INV	05/29/2025	YRMI183196	IQIQ0209984		OUT-LOAD	☐ Review
☐	TV5f0c1bc4-d081-1 493 Days Ago	TOLL & VIOLATION INV	05/17/2025	NVPN756049			OUT-BARE	☐ Review
☐	MR58abfc79-d080-1 498 Days Ago	M&R REBILL INV	05/12/2025	GHRP845290			OUT-BARE	☐ Review

Rows per page: 10 1-10 of 206

6. To review an individual Dispute, click the Review link in the row of the Disputed item you want to review.

[Homepage](#) • [Invoices](#) • [Disputes to Review](#)

Disputes to Review

Upload Mass Review

Please review the disputes and fill out any relevant details by clicking on the Review button or the checkboxes below.

Pending 206Completed 0All 206

Search

Search...

FilterDownload

206 results found

☐	Invoice Number	Invoice Type	Dispute Date	Chassis Out	Container Out	Container In	Load Status	Review
☐	DU19804726 305 Days Ago	CMS DAILY USE INV	11/21/2025	MSCZ451626	ZCSU7599360	ZCSU7599360	OUT-LOAD	 Review
☐	DU5f049ca1-d081-1 328 Days Ago	CMS DAILY USE INV	10/29/2025	YAH1737271	MHWL0717642		OUT-LOAD	 Review
☐	DU0de2eec6-d08a-1 329 Days Ago	CMS DAILY USE INV	10/28/2025	VZJX452551	HVHZ0002662		OUT-LOAD	 Review
☐	RS0de06840-d08a-1 463 Days Ago	RS REBILL INV	06/16/2025	RWFL662912	TXIV0141332		OUT-LOAD	 Review
☐	MP15201950 476 Days Ago	MARINE PROG BILL INV	06/03/2025	POCZ200292			OUT-BARE	 Review
☐	MP15201958 476 Days Ago	MARINE PROG BILL INV	06/03/2025	APMZ414432	TTNU4036782	TTNU4036782	OUT-LOAD	 Review
☐	DUfd913b28-d088-1 481 Days Ago	CMS DAILY USE INV	05/29/2025	YRM1183196	IQIQ0209984		OUT-LOAD	 Review
☐	TV5f0c1bc4-d081-1 493 Days Ago	TOLL & VIOLATION INV	05/17/2025	NVPN756049			OUT-BARE	 Review
☐	MR58abfc79-d080-1 498 Days Ago	M&R REBILL INV	05/12/2025	GHRP845290			OUT-BARE	 Review

Rows per page: 101-10 of 206

7. Complete the following steps on the Review Dispute Screen:
- Select the Dispute status from the drop-down menu (Accept, Partially Accept, Decline).
 - Then enter a reason for the status in the Reason textbox.
 - If Partially Accept is selected, enter the Start and End Dates for the portion of the Dispute you are accepting.
 - You can upload supporting documentation by dragging files into the Drag and Drop area or clicking in that box and selecting the files to upload.
 - Click Submit when you are finished reviewing the Dispute.

Review Dispute: DU19804726

Submission Information

Dispute Reason	Bill to Ocean Carrier	Chassis Out	MSCZ451626
Container Out	ZCSU7599360	Work Order #	-
Container In	ZCSU7599360	Amount Disputed	\$69.00
Date Out	09/10/2025	Date In	09/12/2025
Documentation			

Status
8a

Reason
8b
Please Provide a clear reason for the status selected

Start Date (partial status only)
8c
MM/DD/YYYY

End Date (partial status only)
8c
MM/DD/YYYY

Attachment (Optional)
8d
Drag and Drop or Upload File

File Uploaded
No file uploaded yet.

Max Upload: 5 file
8e
Submit

8. To Accept or Reject batches of Disputes, select the checkboxes in front of the rows you want to disposition, then click the Accept or Reject button above the table.

Homepage
Invoices
Disputes to Review

Disputes to Review
Upload Mass Review

Please review the disputes and fill out any relevant details by clicking on the Review button or the checkboxes below.

Pending 206
Completed 0
All 206

Search
Filter
Download
Accept
Reject

206 results found

	Invoice Number	Invoice Type	Dispute Date	Chassis Out	Container Out	Container In	Load Status	Review
☒	DU19804726 306 Days Ago	CMS DAILY USE INV	11/21/2025	MSCZ451626	ZCSU7599360	ZCSU7599360	OUT-LOAD	Review
☐	DU5f049ca1-d081-1 329 Days Ago	CMS DAILY USE INV	10/29/2025	YAH1737271	MHWL0717642		OUT-LOAD	Review
☐	DU0de2eec6-d08a-1 330 Days Ago	CMS DAILY USE INV	10/28/2025	VZJX452551	HVHZ0002662		OUT-LOAD	Review
☒	RS0de06840-d08a-1 464 Days Ago	RS REBILL INV	06/16/2025	RWFL662912	TXIV0141332		OUT-LOAD	Review
☒	MP15201950 477 Days Ago	MARINE PROG BILL INV	06/03/2025	POCZ200292			OUT-BARE	Review
☐	MP15201958 477 Days Ago	MARINE PROG BILL INV	06/03/2025	APMZ414432	TTNU4036782	TTNU4036782	OUT-LOAD	Review
☒	DUfd913b28-d088-1 482 Days Ago	CMS DAILY USE INV	05/29/2025	YRMI183196	IQIQ0209984		OUT-LOAD	Review
☐	TV5f0c1bc4-d081-1 494 Days Ago	TOLL & VIOLATION INV	05/17/2025	NVPN756049			OUT-BARE	Review
☐	MR58abfc79-d080-1 499 Days Ago	M&R REBILL INV	05/12/2025	GHRP845290			OUT-BARE	Review

Rows per page: 10
1-10 of 206

9. To Mass Review your Disputes, click the Upload Mass Review button.

HomepageInvoicesDisputes to Review

Disputes to Review

Upload Mass Review

Please review the disputes and fill out any relevant details by clicking on the Review button or the checkboxes below.

Pending206Completed0All206

Search

Search...

FilterDownload

206 results found

☐	Invoice Number	Invoice Type	Dispute Date	Chassis Out	Container Out	Container In	Load Status	Review
☐	DU19804726 305 Days Ago	CMS DAILY USE INV	11/21/2025	MSCZ451626	ZCSU7599360	ZCSU7599360	OUT-LOAD	Review
☐	DU5f049ca1-d081-1 328 Days Ago	CMS DAILY USE INV	10/29/2025	YAH1737271	MHWL0717642		OUT-LOAD	Review
☐	DU0de2eec6-d08a-1 329 Days Ago	CMS DAILY USE INV	10/28/2025	VZJX452551	HVHZ0002662		OUT-LOAD	Review
☐	RS0de06840-d08a-1 463 Days Ago	RS REBILL INV	06/16/2025	RWFL662912	TXIV0141332		OUT-LOAD	Review
☐	MP15201950 476 Days Ago	MARINE PROG BILL INV	06/03/2025	POCZ200292			OUT-BARE	Review

10.From the Upload Mass Review window, click the Download Pending Disputes link to download an Excel file containing all of your Invoice Disputes that need to be reviewed.

Upload Mass Review

Download Pending Disputes

Drag and Drop or Upload File

Max 1 File | 10MB Max | XLSX, XLS only

Cancel

Submit

11. The first tab of the Mass Review Pending Disputes Excel file contains instruction for mass reviewing your outstanding Disputes.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Instructions for Mass Dispute Review Upload												
2													
3	1. Review Disputes: Use TAB 2 to review each dispute and complete the required fields.												
4	2. Select Status: Choose Accept, Reject or Partially Accept from the drop-down list.												
5	3. Add Reason/Comments: Enter a Reason/Comment for each dispute.												
6	4. Enter Accepted Dates: For Partially Accept, enter the applicable Start Date and End Date.												
7	5. Save File: Save the completed file.												
8	6. Upload File: Click Upload Mass Review, add the saved file using Drag and Drop or Browse Files, and click Submit.												
9	7. Review Batch Results: Once processed, Batch Results will appear to show the outcome of each dispute.												
10	8. Correct Errors: Review the explanation for any Failed or Skipped line items.												
11													
12													
13	Reasons for Upload Failure/Error												
14													
15	1. Status not selected												
16	2. Reason/Comment not provided												
17	3. Accepted Dates not provided for a Partially Accept status												
18	4. Dispute case is already closed												
19													

12. On the second tab of the Mass Review Pending Disputes Excel file, enter the information outlined in the instructions in Columns W through Z.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
1	Invoice Num	Invoice Type	Dispute Date	Chassis	Out Container	Amount	Disq Container	In Date	Out Date	In Date	Out Date	Load Status	Load Status	Region	Bill of Lading	Motor	Carrier	Booking	Nu	Billed Days	Week Order	Partner	Nu	Pool	Contra	Days Since
2	0222267881	CHS DAILY	US 1/15/24	DCL2236828	723 63	TAHOMA GLC 1/1/23	TAHOMA GLC 1/2/23	OUT-LOAD	IN-BARE	PACIFIC NORTH	DC1030	ATM	DC1030	21.00	417833	HQ2317050	DCL	961								
3	0222267874	CHS DAILY	US 2/1/24	DCL2404485	TRU1760296	221 38	UP-DALLAS1 1/1/24	UP-DALLAS1 1/2/24	OUT-LOAD	IN-BARE	GULF	SH25657513	DNJ	SH25657513	31.00	W0256311252	DCL	964								
4	DP22267876	MARINE PROX	2/3/24	EMC2440135	DF5U4127614	798 25	BNFS-LOGS 3/14/23	00000000	OUT-LOAD	MIDWEST	SH25657513	DNJ	SH25657513	31.00	W0256311252	DCL	956									
5	DMC2408125	CHS DAILY	US 2/27/24	TSX2460205	71	MAEU523331	UP-CTF ILCA 12/3/23	BNFS-HOBAR 12/3/23	OUT-LOAD	IN-LOAD	PACIFIC SOUTH	ATM		2.00												
6	RS6495344	RS REBILL	IN 3/16/24	XLA9133318	GLFU0270221	7395 29	GLFU0270221	FLEETPRICE - 2/28/24	DIAMOND TRV 2/28/24	OUT-LOAD	IN-MTY	GULF	b3-00w5w2	ABCT	b3-00w5w2	3.00	W074559	77549								
7	02222701412	CHS DAILY	US 3/20/24	DCL2407138	73 5	BNFS-MEMPH 2/7/24	CSX-MEMPH 2/9/24	OUT-LOAD	IN-BARE	SOUTHEAST	DCL20740	IMCG	DCL20740	3.00	CHS2402046	DCL	916									
8	0222275478	CHS DAILY	US 4/1/24	APR2413307	DRYU570322	75 9	UP-DALLAS1 12/28/23	BNFS-ALLIAN 12/28/23	OUT-LOAD	IN-BARE	GULF	10012310581	SNBK	W025614755	3.00	ape-2903	DCL	894								
9	02222743681	CHS DAILY	US 4/1/24	MSC2454983	MSMU66527C	167 43	MSMU66527C	MOBILE CONT 2/28/24	CSX-MANTEL 3/5/24	OUT-LOAD	IN-MTY	GULF	U0784248	IMCG	U0784248	7.00	622310230	MSC-MVOC	DCL	888						
10	DP222726851	MARINE PROX	4/19/24	EMC2440135	DF5U4127614	798 25	BNFS-LOGS 3/14/23	00000000	OUT-LOAD	MIDWEST	SH25657513	DNJ	SH25657513	31.00	W0256311252	DCL	887									
11	02222730661	CHS DAILY	US 4/25/24	EMC2440836	TCNU747331	54 5	TCNU747331	CSX-CLEVEL 3/19/24	CSX-CLEVEL 3/20/24	OUT-LOAD	IN-MTY	MIDWEST	MEDEX1838	IMCG		2.00	3124020265	MSC-MVOC	DCL	880						
12	02222734631	CHS DAILY	US 5/1/24	NEC2401011	73 5	CH-MEMPHS 4/12/24	UP-MARCON 4/16/24	OUT-LOAD	IN-BARE	SOUTHEAST	IMCG		3.00	TR391244005	DCL	874										

13. When you have filled in the information for each Dispute you wish to review, save the Excel file to your desktop. Then you can either drag the file into the indicated area on the Upload Mass Review window or click in that area to upload it. Click Submit once you're finished.

Upload Mass Review

Download Pending Disputes

mass_review_pending_disputes_complete.xlsx

Max 1 File | 10MB Max | .XLSX, .XLS only

Cancel

Submit

14. The Batch Results screen will show the status of your Mass Review Upload batches.

Batch Results			
1	Success	0	Failed
2	Skipped	2	Skipped
Row	Dispute Ref	Status	Reason / Error
1	DU27003947	Success	—
2	DU27003957	Skipped	Skipped: Missing required field: Status
3	DU26204731	Skipped	Skipped: Missing required field: Status
Rows per page: 10 1-3 of 3			
Download Results Summary			
Done			